# Statutory Service Plans Consumer Protection & Business Compliance Group



#### About the Service Plans

- Part of the 'Golden Thread'
- Link directly to the Councils Priorities and Joint Wellbeing Strategy
- Statutory basis for local improvements





## High Risk Food Premises

- Focus Resources on Risk Aim to inspect 100% high risk premises
- 88% our food businesses are Broadly Compliant
- Take appropriate enforcement when necessary







### National Food Hygiene Rating Scheme

- Slough has 200 food premises with 5 FHRS.
- 87% premises in scheme 3 FHRS or above.
- Easily accessible information for consumers in Slough.
- Allows good businesses to promote their success and provides others with an incentive to improve.

FOOD HYGIENE RATING



# Public Health & Safety

- Change in National approach to H&S regulation
- Reactive Accidents investigations & Complaints
- 2 serious workplace accidents
- Local projects:
  - Gas Safety in food premises
  - Beauty industry; lasers & tattooists
- Work with Partners; SWW, TVHSG, SAG



## Primary Authority

**PRIMARY** AUTHORITY

Slough Borough Council's Food Safety and Trading Standards Teams are proud Primary Authority Partners with:

BRDO

















StanleyBlack&Decker

































# Door Step Crime - Scams - Advice and Safeguarding

- Preventing rogues from targeting the elderly and vulnerable
- Last week saved an elderly man £2,500.
   Rapid reaction team (RAT) on doorstep crime
- Door stickers No cold callers
- Scams mobile phone, mailing schemes, lottery prize scams



# Loan Sharks & Underage Sales

 Bite Back - Loansharks Britwell & Chalvey Targeted last year. Langley in September



- Underage Sales Alcohol, Tobacco, Solvents, Fireworks,
- Tobacco Dogs



Internet and regional crime



#### Counterfeit Goods & Unsafe Products

- Policing Internet sites and traders eBay, Gumtree
- Seizures of counterfeit goods: Wine, Spirits, Champagne
   CD's, clothing.
- Enhanced Remote Transit Sheds (ERTS)
- Seizing unsafe products before placing in the market place.







#### Where's this?

- Ranked 3<sup>rd</sup> best European micro city for quality of life, behind Luxembourg and Monaco - top in UK
- Ranked 3<sup>rd</sup> most productive town in the UK, contributing approximately £8bn to the national economy; double the UK average
- Home to the highest concentration of European headquarters in the UK

